



Quality in Health Care

Nancy Graham

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Here's a reference book that will explore the difficult issues facing quality management professionals, and energize your approach to concerns you face daily. Examine quality in healthcare from both a historical, and current perspective. You'll get proven strategies on how to survive in today's managed care environment. Explore the extensive framework of quality in healthcare and discover how it relates to other industries. Examine real life situations, explore the benefits, and the pitfalls to avoid. Plus, visualize the quality process with the help of charts and tables, and easy-to-understand diagrams.

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