

What Do I Say? Communicating Intended or Unanticipated Outcomes in Obstetrics

James R. Woods Jr. MD, Fay A. Rozovsky JD MPH

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What Do I Say? Communicating Intended or Unanticipated Outcomes in Obstetrics will help physicians and other health care professionals improve their communication skills with patients and their family members. Written by James R. Woods, a perinatologist, and Fay A. Rozovsky, an attorney, risk management consultant, and authority on informed consent, What Do I Say? explores how to explain risk to patients, how to obtain patient consent, and how to talk with patients when adverse events occur. What Do I Say? is a comprehensive book that

- Explains consent as a foundation of the caregiver-patient relationship
- Explains the legal context for disclosing bad news
- Outlines the practical issues associated with OB consent

In addition to the information, research, and practical advice contained in this helpful volume, What Do I Say? is filled with useful case examples that can prepare physicians and other health care professionals for handling communications in potentially high-risk situations.



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